Cisco Prime Infrastructure Management (CPI) and ISE Sponsor Portal

INTRODUCTION:

The Wireless Service boasts delegated administration for customers to monitor access to the service. Cisco Prime Infrastructure Management (CPI) allows customer to gain access to the wireless network for monitoring, troubleshooting and reporting. Customers use the ISE Sponsor Portal to manage their guest's accounts.

COURSE AUDIENCE:

The target audience for this course includes customer admins who will provide Tier 1 support to their users, those who have access to the Cisco Prime Infrastructure Management (CPI) tool and those who will manage guest accounts.

COURSE OBJECTIVES:

This training is designed to help participants:
- Gain a basic understanding of the Wireless Service Architecture
- Understand the basic functionality of the Cisco Prime Infrastructure Management (CPI)
- Use dashboards and dashlets in CPI
- View maps in CPI
- Troubleshoot the client devices and access points using CPI
- View alarms and events in CPI
- Create basic reports in CPI
- Manage guest accounts using the ISE Sponsor Portal

COURSE OUTLINE:

Course	Module Title	Exercises	Estimated Time
Cisco Prime Infrastructure Management (CPI)	Architecture Overview		20 Minutes
	CPI Introduction	Exercise 1 – Create a Dashboard Exercise 2 – Search All Clients that Connected within the last 3 Hours	20 Minutes
	CPI Maps	Exercise 3 – Detecting Clients Exercise 4 – Detecting Rogue APs	20 Minutes
	Break		10 Minutes
	CPI Monitoring	Exercise 5 – Troubleshooting your Client Connection Exercise 6 – Troubleshooting your AP Exercise 7 – View Rogue AP Alert	20 Minutes
	CPI Reports	Exercise 8 – Run Top 5 Busiest AP Report	10 Minutes
ISE Sponsor Portal	ISE Sponsor Portal	Exercise 1 – Configure My Settings Exercise 2 – Create Guest Account	15 Minutes
	Questions		5 Minutes

DATE/TIME/LOCATION:

Wireless Service offers this training every other month, from 2:00-4:00 p.m. at 1500 Jefferson Street SE in Olympia. For scheduled dates visit the Events Calendar and look for Wireless Admin Training.

REGISTRATION:

Contact Laura Humphrey at (360) 407-8916.